Krenek RV Super Center, Inc. 6542 Ryno Road Coloma, MI 49038
Toll Free (800) 543-8267 Phone: (269) 468-7900 Fax: (269) 468-8176
Website Address: www.KRENEKRV.com E-mail: service@krenekrv.com

SERVICE REQUEST

Drop Date:_____ **Appt. Date:**_____ **Appt. Time:**_____ **Service Tag #:**_____ **Date Needed:** _____

Customer Name: _____

Street: _____ **City:** _____ **State:** _____ **Zip:** _____

Home Phone: _____ **Work Phone:** _____ **Cell Phone:** _____

E-mail Address: _____ **Current Mileage:** _____

Year: ____ **Manufacturer:** _____ **Make/Model:** _____

VIN #: _____ **Winterized (Y or N):** _____ **By:** _____

Unit Type (Circle One): Travel Trailer Pop-up 5th Wheel Motorhome Truck Camper Other

Date of Purchase: _____ **Location Purchased:**_____ **Factory Warranty (Y or N):** ____

Ext. Service (Y or N): ____ **Company:** _____ **Contract #:** _____ **Co-Pay:** _____

If a test drive is required to determine the cause of your unit's problem or to determine that the issue has been resolved, you are hereby authorizing the technicians of Krenek Motors Inc. to perform any such test drive. No additional miles will be added to your unit other than those necessary to confirm, diagnose & resolve the issue. Please initial for test drive authorization _____

Services to be performed to unit - Work to be performed by and paid to Krenek Motors, Inc.

Please be as VERY detailed (i.e. *Bad Example*: Slide Out Leak *Good Example*: Bed slide leaking at right top corner seal)

If repairs made require new parts to be used, do you want your old part(s) back? Y or N

***Any changes to this service request must be made by contacting a Service Advisor at Krenek RV Super Center.**
***The Appt time is for the listed complaints only; additional items will need a separate appointment scheduled. It is important you arrive on time. Appointments over 15 minutes late will have to be rescheduled.**
***By signing below, you certify that you understand diagnosis time and any other services denied by Warranty or Extended Service becomes your sole responsibility. Your signature indicates that you agree to the following diagnosis fees: Electrical items/appliances $99.00 minimum per item and general tasks $49.50 minimum per item. Your diagnosis time may vary.**
***Please remove all personal items from repair areas before arrival. Remove all perishable items from refrigerator and remove all pets and pet accessories from coach if leaving the coach with us; Please cage animals if you plan to wait for your unit. Mask all carpeting to prevent accidental damage. Krenek Motors, Inc. is not responsible for lost or stolen personal items left in the unit. No insurance for Act of God, liability, theft, wildlife invasion or any other calamity is offered, inferred or included.**
***If parts are ordered, additional repair time will be scheduled. Parts & Labor guaranteed for 90 days or as per stated warranty.**
***When service is complete, an appointment will be made for your unit to be picked up. If it is not picked up the day you are informed of the completion, it will be moved to our storage lot. By signing below, you certify your understanding that you must keep your own insurance on the unit all times while it remains on our lot.**

Signature of Owner/Authorization for Service: _____

Repair Amount Authorized: _____